

These terms and conditions apply to all reservations and agreements relating to kayak rentals (Kayaks Les Ochay) made with Sympa & Tranquille à la Semois srl, Rue de Linglé 39, 6880 Morte han.

1. **Booking**

Reservations can be made via info@campinglesochay.be or at the reception of Camping Les Ochay, Rue de Linglé 39, 6880 Morte han.

2. **Cancellation**

If the kayak or canoe trip cannot take place due to a decision by the owner or the authorities, e.g. due to low or high water levels, the reservation will be cancelled free of charge.

3. **Safety and rules of conduct**

Minors must be accompanied by at least one adult. Minors under 12 must wear a life jacket during the kayak trip. This is provided free of charge.

Kayakers must keep a safe distance from fishermen.

Kayakers should be mindful of weather conditions. When caught in a thunderstorm, one should leave the water and tie up the kayaks.

Fauna and flora must be respected. You must not moor on the small islands in the Semois so as not to disturb the peace of the birds. All rubbish must of course be taken to the collection point.

Camping Maka, located at a collection point, is private property and not accessible to persons not staying at this campsite.

4. **Liability**

Kayaks Les Ochay cannot be held liable for any loss, damage or injury caused during a kayak or canoe trip.

The use of equipment provided by Kayaks Les Ochay is at your own risk.

Users are jointly and severally liable for damage to Les Ochay property. In the event of damage or loss, the following charges will apply:

- paddle: 35 euros
- life jacket: 45 euros
- waterproof barrel: 10 euros
- kayak/canoe: the fee for this corresponds to the current value. (€300 to €700)

5. **Prices**

Prices remain unchanged for 1 calendar year subject to any printing errors, unforeseen VAT surcharges, levies and government surcharges and actual obvious mistakes.

Prices are inclusive of VAT.

6. **Payment**

Payment is generally made before the start of the kayak or canoe trip by electronic or cash payment at the reception of Camping Les Ochay. Only for companies can payment by invoice be accepted.

Invoices must be paid within 30 days of the invoice date.

7. Departure and arrival

Departures are only possible between 10.00 am and 12.00 noon. You should report to the reception of Les Ochay campsite at 11.45 am at the latest.

You must dock on the beach at Camping Maka or at the bridge in Dohan before 4.00 pm and call 0032 476 83 36 92. Those who do not arrive on time at any of the above pick-up points risk having to return to the start location on their own.

8. Photo & video

Kayaks Les Ochay may take atmospheric images during your kayaking or canoeing trip and use them on www.campinglesochay.be and social media. If the use objects to the use of certain media material in which users are recognisably in the picture, this can be made known. This can be done either verbally before or after the trip or in writing afterwards via info@campinglesochay.be.

9. Amendment clause

Kayaks Les Ochay is authorised to unilaterally amend these terms and conditions. The latest version is always available at www.campinglesochay.be and can be consulted at the reception of Camping Les Ochay.